

A full list of our ticket prices is available on our website
www.odysseypictures.co.uk

Safety First!

COVID-19 POLICY

The safety and well-being of our staff and customers continues to be of greatest importance to us. In accordance with government guidelines we have introduced the following safety measures in order to provide a safe environment for all our guests and our Odyssey team.

If you have any symptoms of Covid-19, please do not enter the building.

A full Covid-19 Risk Assessment has been undertaken. We are using a Covid Secure antimicrobial treatment on all touch points and seating.



IMPORTANT NOTICE

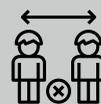
FOLLOWING GOVERNMENT GUIDELINES

All patrons are required to wear face masks throughout the building. Face coverings can be removed when eating or drinking in your seats.

Children under 11 and special exemptions may apply.

Please be kind and tolerant of others - It's not always obvious why people may not be wearing a mask.

Thank you for your support and cooperation.



SOCIAL DISTANCING

Clear signage and floor markings have been put in place. Where possible, only one person per group should queue for refreshments - trays will be provided to help you. Please take refreshments through to your seats to avoid unnecessary crowding in the foyer.



SEATING CAPACITY

Upstairs and Downstairs seating capacity has been reduced. There are boxed markings on the floor, around table seating to highlight social distancing space. Signage on the seating upstairs to mark clearly where to and where not to sit.



ONLINE BOOKING

Please book online before your visit. You can use your e-ticket or a print out from home, to gain access to the screen. If your seats are in the Downstairs Seating area, the entrance on Lower Paxton Road will be kept open before each screening for easy access. We strongly advise you to arrive in good time before the start of the screening. If you require any access arrangements please call us in advance. Our phone lines will be open 12-3 pm daily (these will be our phone opening times until further notice).



CONTACTLESS PAYMENT

To make purchases safer, **we are no longer able to accept payment in cash.** Contactless is available at all pay points (up to the value of £45). Gift Voucher payment is still available.



PLASTIC SCREENS

All sales counters have been fitted with clear dividers to keep everyone protected and separate the spaces.



TRAINING AND PPE

The Odyssey Team have received specific Covid 19 training and PPE will be provided to all employees where the Risk Assessment has deemed it necessary.



ENHANCED CLEANING

Sanitising stations have been installed throughout the building by entrances and toilet doors. We have programmed appropriate gaps between screenings to ensure thorough cleaning between shows.



ENTRANCES

A one way system is in place to prevent unnecessary congestion in each area. Please meet anyone else in your party outside the building. We also ask that you avoid waiting around in any areas of the building, unless you are in a queue.



FRESH AIR VENTILATION

Our ventilation units circulate fresh air from outside into the auditorium. Aircon units in our foyer will not be switched on. Doors will be kept open instead, to allow air to flow in before each screening.



TOILET FACILITIES

Hand sanitiser stations are available on the wall outside all toilet entrances. The toilets will be cleaned/sanitised before, during and after each and every performance. To avoid overcrowding please adopt the same principle of queueing as you would throughout the building. Please practise social distancing and good hygiene (i.e. washing your hands thoroughly).